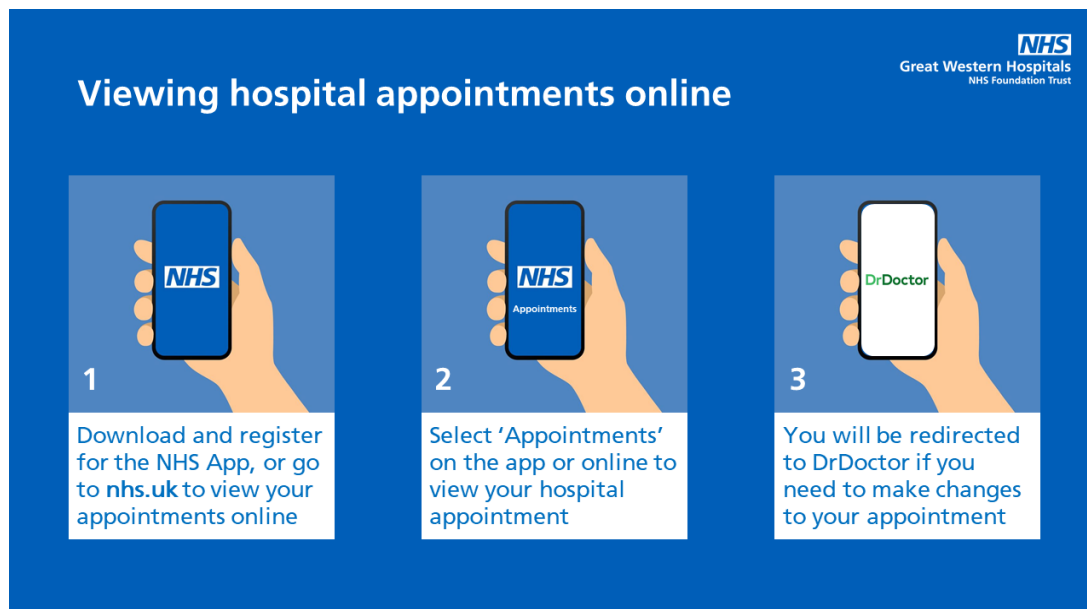


It's now possible for our patients to view Great Western Hospital via the NHS App.

As one of the first Trusts to become visible in this way, now people who are registered with a GP can access their hospital bookings and referrals via their smartphone, tablet or a desktop computer.

When visiting the appointment page in the NHS App, you can also find additional material, support and guidance related to either your appointment or ongoing care.



This is in addition to the functions already available on the NHS App, which include ordering repeat prescriptions, booking a GP appointment and finding your NHS Covid pass. It is not currently possible to modify appointments in the App, instead when doing so, patients will be redirected to our partner organisation, Dr Doctor.

Chief Digital Officer Naginder Dhanoa, said:

"Making the Great Western Hospital visible on the NHS app is an exciting development, that will allow our patients to manage their care more effectively. This development will help us to provide all our patients with an accessible service in line with modern technology.

"Patients will be able to view their appointments more easily as they wait for hospital care, and it will give them more control over how and when they can access information and support.

"As well as providing easy access to clear information about their healthcare for our patients, this move is intended to free up clinical and administrative time. More patients and their carers will be able to find the information they need via the NHS app, which it is hoped will reduce the amount of people contacting hospital services for an update.

"We would encourage everyone in the local area to register with their GP and download the NHS app today."

Although appointments will be visible on the NHS App, this development will not replace the ways in which we already communicate with our patients, and we will continue to send appointment information via letters texts, and Patient Portal (as per the patients preference).